

Community Needs, Programs and Outcomes Committee
Report From April 3, 2015 Meeting

The Committee met on April 3, 2015 to continue our discussion on identifying a limited number of key performance metrics which would indicate the success of Gateway in serving the needs of the Community.

We reviewed the key performance indicators [KPIs] planned for tracking in the upcoming strategic plan. Subsequent to the meeting we requested and received Dr. Hughes' priority performance measures for the coming year.

From this data, we will be identifying those metrics we feel represent the overall performance of the school. Headcount, credit hours delivered, total credentials awarded [by discipline], full time equivalents and the trend in on-line vs. in person students will be studied.

The aim is to establish goals with Dr. Hughes for the coming fiscal year and then track those performance measures to identify any areas needing additional attention.

From a Community Needs standpoint, we will be looking at community participation rate [for the area served by Gateway] and how many students on each campus are from the immediate area vs. travelling to another campus; i.e., are Urban Metro students from the river cities?

Our next meeting will take place on May 4 at 4:30 PM.